

# iHome®

Model iA100  
**Bluetooth  
Audio System**  
for iPad / iPhone / iPod®



works with



**iHome + Sleep**  
alarm clock app



**iHome + Radio**  
internet radio app



**Questions? Visit [www.ihomeaudio.com](http://www.ihomeaudio.com)**

## Table of Contents

Quick Start.....	1
Controls and Indicators / iA100 Display .....	4
Using the iA100 .....	5
Using the Alarms .....	6
Listening to iPad/iPhone/iPod / Listening to Radio.....	7
Using the Unit in other Countries/Listening to other portable audio devices / Listening to Bluetooth Music.....	8
Making Calls with Bluetooth Mobile Phone / Sleep Operation / Nap Operation.....	9
Dimmer Operation / Replacing Clock Backup Batteries / Battery Warning .....	10
A Consumer Guide to Product Safety .....	11
Trouble Shooting .....	12
Warranty Information.....	14



**NOTE :** The iA100 is designed for use with Bluetooth wireless devices compatible with the **HFP, HSP, A2DP** and **AVRCP** streaming audio profiles. Refer to your Bluetooth device's user manual or technical support to determine if your Bluetooth device supports these profiles.

## Maintenance

- Place the unit on a level surface away from sources of direct sunlight or excessive heat.
- Protect your furniture when placing your unit on a natural wood and lacquered finish. A cloth or other protective material should be placed between it and the furniture.
- Clean your unit with a soft cloth moistened only with mild soap and water. Stronger cleaning agents, such as Benzene, thinner or similar materials can damage the surface of the unit.

## FCC and IC Information

This device complies with Part 15 of the FCC Rules and RSS-210 of the IC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Warning:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### FCC&IC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment and meets the exemption from the routine evaluation limits in section 2.5 of RSS 102.

1. This Transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
2. This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters from user and bystanders.

The device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and users can obtain Canadian information on RF exposure and compliance from the Canadian Representative Burnport Holdings Ltd. 72MT Belcher Pls, East, Calgary, Alberta ,T2Z 2G1, CANADA. Tel:403-257-4961

## Getting Started

Thank you for purchasing the iHome iA100, the app-enhanced alarm clock radio for iPad, iPhone or iPod. Designed to play music through Bluetooth from your mobile phone or computer (through Bluetooth or Line in), the iA100 features Bongiovi Digital Power Station technology with active digital signal processing.

This instruction booklet explains the basic operation and care of the unit. There are many exciting performance enhancements available by downloading the free iHome+Sleep app from the iTunes App Store.

In addition, the iHome+Radio app (available as a paid app at the iTunes App Store) gives you access to thousands of internet radio stations around the globe.

For information on the iHome+Sleep app and iHome+Radio internet radio app and how they work with your iA100, please use these resources:

user forum: <http://getsatisfaction.com/ihomeapps>

web: [www.ihomeaudio.com/apps](http://www.ihomeaudio.com/apps)

email: [apps@ihomeaudio.com](mailto:apps@ihomeaudio.com)

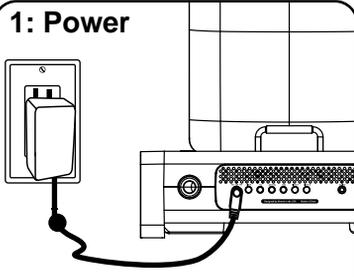
Note: app is for iPad, iPhone and iPod touch only.

**Please read this instruction book carefully before the appliance is operated and keep it for future reference.**

QDID:B016961

# iA100 Quick Start

## 1: Power



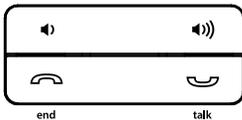
Attach AC adaptor cable to DC jack on back of the iA100 and plug the other end into a wall socket

## 2: Pair Your Bluetooth-enabled Phone with the iA100



- Select Bluetooth/discover mode on your phone (see your user manual)
- Press the **Pairing button** located on the back of on the iA100. The unit will enter Auto-pairing mode and begin searching for a device to pair with, indicated by flashing Bluetooth and pairing icons.
- If prompted, enter pass code for iA100 on your device: 1234
- A screen (on phone) should confirm successful pairing.

## 3: Making and Answering Calls



Once the iA100 is linked with your phone:

- Dial the number on your phone
- To answer the phone, press the **Talk Button**. Press the **End Button** to end the call.

NOTE: If you have call waiting, press the **Talk Button** to answer a second call and place the first on hold.

## 4: Setting Clock with Time Sync

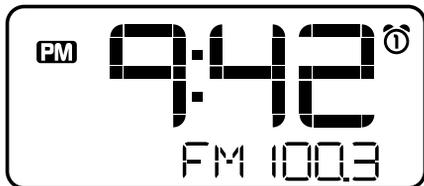


Dock your iPad, iPhone or iPod (see steps 7 and 8).

Press and release the **Clock Button** located on back of the iA100. "TIME SYNC" will appear on the display, followed by "TIME UPDATED" upon successful syncing.

# iA100 Quick Start

## 5: Mode Select/Radio Operation



- Press the Mode button as needed to select iPod, Bluetooth, FM radio or Aux-in mode.
- To set FM presets in radio mode, press the **▶|** Button to select a preset number (P1 -P6), and then hold the **▶|** Button until the selected preset number begins flashing in the display.
- Press the **◀** or **▶** Button to tune radio to a desired station.
- Press the **▶|** Button to confirm the preset number for the current station.

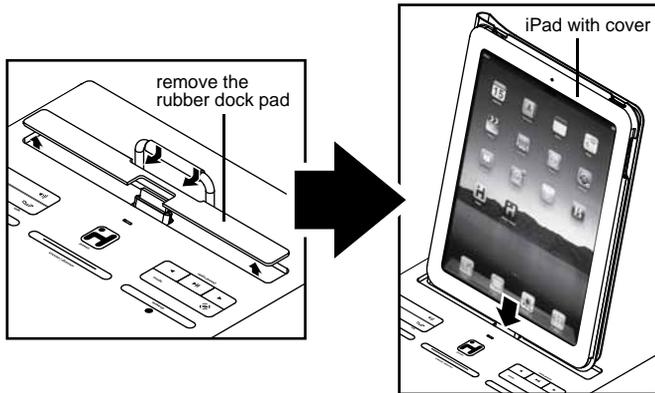
## 6: Setting Alarm 1 or Alarm 2



- Press and hold **Alarm 1** or **Alarm 2 Button** until the time flashes to set Alarm 1 or 2. ( Substitute Alarm 2 button in steps below to set Alarm 2)
- Press the **◀** or **▶** Button to set alarm time.
- Press Alarm 1 then press the **◀** or **▶** Button to set alarm frequency (weekdays, etc).
- Press Alarm 1 again then press the **◀** or **▶** Button to select alarm source to wake to. If radio is selected source, press the **▶|** Button to select a preset station, or **◀** or **▶** Button to tune radio to desired station
- Press Alarm 1 again then press the **◀** or **▶** Button to set the alarm volume.
- Press Alarm 1 again to confirm alarm setting and exit alarm setting mode.

# iA100 Quick Start

## 7: docking your iPad/iPhone/iPod



Gently dock your iPad, iPhone or iPod into the 30 pin dock. If using an iPad, iPhone or iPod with a cover or "skin", first remove the rubber dock pad on the iA100. The iPad, iPhone or iPod will charge while docked. Press the **▶||** Button on the iA100 to play your iPad, iPhone or iPod.

## 8: updating your iA100 firmware

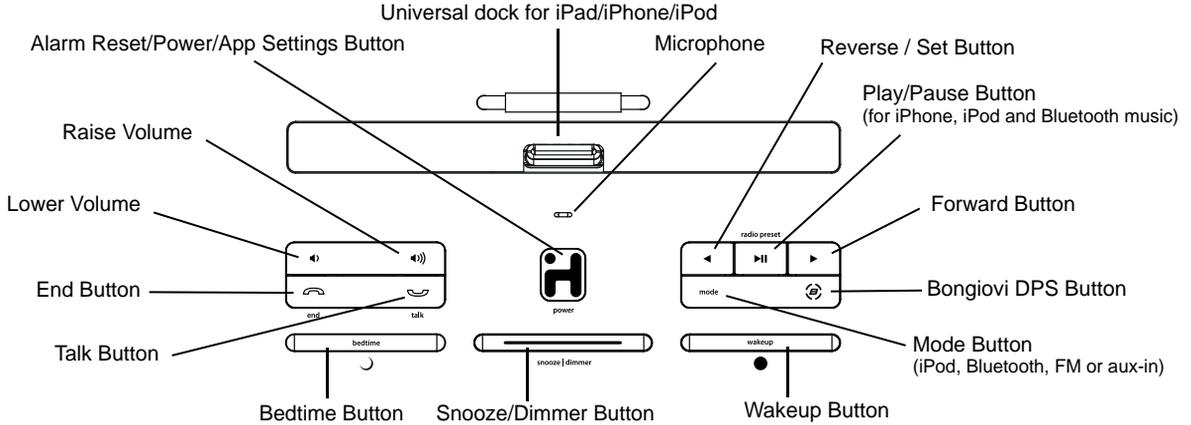


For best performance, make sure to update the iA100 firmware. To do so, download the free iHome+Sleep app from the App Store. Launch the app, then go to Settings/iA100 and follow directions to update the firmware.

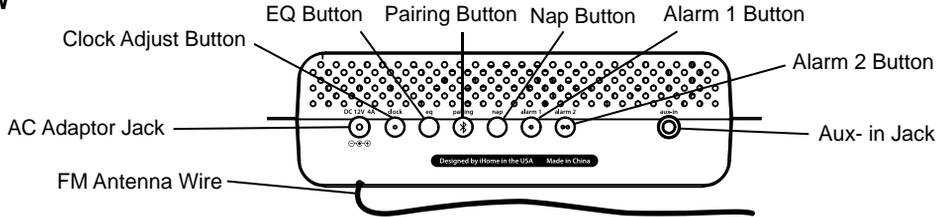
**Note:** *iHome+Sleep* and *iHome+Radio* apps are not covered in detail in this booklet. To learn more about how these apps can enhance your experience, please download the free iHome+Sleep app from the App Store and review the Start Guide.

# Controls and Indicators

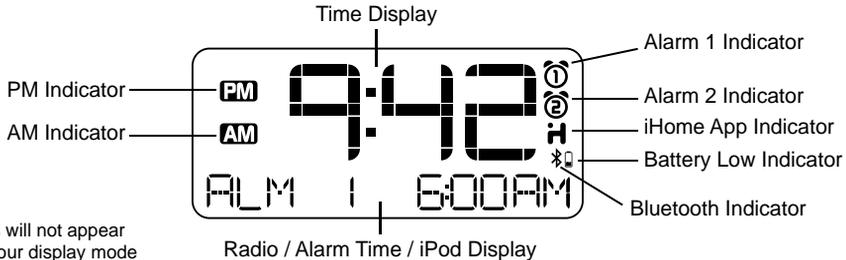
## TOP VIEW



## REAR VIEW



## iA100 Display



**NOTE:** AM/PM indicators will not appear when clock is set to 24 hour display mode

### Connecting the iA100 to Power Source

Connect the AC adaptor cable plug into the DC jack on the back of the system, then plug the AC cord of the AC adaptor into the wall outlet.

### Turning the iA100 ON or OFF

Press the **Power/App Button** on the iA100 at any time to turn the iA100 On or Off. Note that a docked iPad, iPhone or iPod will continue to charge when the unit is turned off as long as the AC adaptor is plugged in. iPod Classic (1G and 2G) will not charge.

### Time Sync

The iA100 clock is preset to U.S. Eastern Standard Time.

The iA100 Time Sync feature allows you to sync the time setting on the iA100 to the time from your iPad, iPhone or recent model iPod (iPod touch, iPod nano and iPod Classic; older iPod models such as iPod mini do not support this feature).

1. Press the **Clock Button** located at the back of the unit, "Time Sync" flashes on the lower part of the display.
2. Once sync is completed, "Time Updated" will appear on the display.
3. If sync was not successful, "Sync Failed" will appear on the display. If this happens, please try again, with a different iPad/iPhone/iPod if needed. If sync still fails, please see Setting Time and Calendar below to set the clock.

**NOTE:** iPhone time is automatically updated to the correct time via cell phone towers. The time on your iPad or iPod is accurate only to the time on the computer the last time the iPad or iPod was synced to it. It's possible to have up to 59 seconds difference between the iA100 and synced iPhone/iPod.

### Setting Time and Calendar Manually

1. Press and hold the **Clock Button** located on the back of the unit until the time display flashes.
2. Press the **◀** or **▶ Button** to adjust the time (hold for a few seconds to advance or reverse rapidly). Remember to set the correct AM or PM hour. An icon in the upper left hand corner of the time display indicates AM or PM.  
(Note: if you wish to change the time display from the 12-hour format to the 24-hour format, sometimes called 'military time', press and release either the **Alarm 1** or **Alarm 2 Button** to switch between 12-hour and 24-hour display formats.)
3. Press the **Clock Button** again. The year will flash in the lower part of the display. Press the **◀** or **▶ Button** until the current year is displayed.
4. Press the **Clock Button** again. The month and date will flash. Press the **◀** or **▶ Button** until the current month and date is displayed. Hold to advance rapidly.
5. Press the **Clock Button** once more. Two beeps will sound to confirm your settings and you will exit Time and Calendar Setting mode.

## Setting the Alarms

### Alarm 1

- a) Press and hold the **Alarm 1 Button** until the alarm time flashes at the bottom of the display.
- b) Press the ◀ or ▶ **Button** to set the desired alarm time. Hold to advance rapidly.
- c) Press Alarm 1 again then press the ◀ or ▶ **Button** to set alarm frequency (7 days, weekdays, weekend or custom).  
*TIP: If custom is selected you must use the iHome+Sleep app to set custom alarm days.*
- d) Press Alarm 1 again then press the ◀ or ▶ **Button** to select an alarm source to wake to (iPod, Radio, Playlist or Tone).  
Select iPod to wake to docked iPad, iPhone or iPod.
  - If radio is the selected alarm source, press the ► **Button** as needed to select a preset station, or the ◀ or ▶ **Button** to tune the radio to a desired station.
  - If playlist is selected, you will wake to a random song on a custom playlist on your iPhone/iPod.  
You must first create the custom playlist on your iPad/iPhone/iPod and name it 'iHome'.
  - *If tone is selected, you can use the iHome+Sleep app to choose a tone to wake to.*
- e) Press Alarm 1 again then press the ◀ or ▶ **Button** to set the alarm volume.
- f) Press Alarm 1 again to confirm alarm setting and exit alarm setting mode.

### To set alarm 2, follow above steps using Alarm 2 Button

**Note:** If iPod is the selected alarm source but the unit does not detect an iPad/iPhone/iPod, the unit will default to the tone alarm. If Playlist is the source and the unit does not detect a custom 'iHome' playlist, the alarm will wake to the last played song on your device. The alarm cycle lasts for one hour; make sure you have enough music on your iPad, iPhone or iPod to last that long.

## Reviewing and Disarming Alarms (Turn Alarm Function On and Off)

Alarms are automatically armed when set. Active alarms are indicated by alarm icons on the display.

1. Press the **Alarm 1** or **Alarm 2 Button** once. The display will show the currently set alarm source and alarm time.
2. Press the **Alarm 1** or **Alarm 2 Button** again to disarm the alarm (the associated alarm icon will disappear). Press again to re-arm the alarm.

## Resetting the Alarm to Come on the Next Day

1. When the alarm is sounding, press the  **Button** to stop the alarm and reset it to come on the following day at the same time.

*TIP: When the iHome+Sleep app is running, press the **wakeup button** to access wake profiles. When the app is not running, you can press the wakeup button to shut off the unit and reset the alarm to come on at the set time.*

## Snooze

1. To program a custom snooze time, press and hold the **Snooze Button** during normal operation (when alarm is not sounding) until the snooze minutes display appears. Press the ◀ or ▶ **Button** to set the snooze time from 1 to 29 minutes. *TIP: You can also adjust snooze time with the iHome+Sleep app.*
2. Press the **Snooze Button** after the alarm sounds. The alarm will be silenced and come on again 9 minutes later (or at the custom minute interval you set). Snooze can be pressed several times during the 1 hour alarm cycle.

## Sure Alarm

The iA100 has a sure alarm feature so the buzzer alarm still sound in the event of a power failure, if backup batteries are installed (see page 9). If your iPad/iPhone/iPod has no sound for 20 seconds or is not present, the iA100 will switch to tone alarm automatically.

*Tip: Download the free iHome+Sleep app for advanced alarm, snooze and sleep functions*

## Listening to iPad, iPhone or iPod

1. Dock an already playing iPad, iPhone or iPod. The iA100 will automatically turn on and you will hear the audio playing from your iPad/iPhone/iPod.

**Note:** If the audio source volume is too low on the iPad/iPhone/iPod, the iA100 may not detect that the iPad/iPhone/iPod is in play mode. If so, pressing the **⏏ Button** on the main unit once should make it play.

2. When the iPad/iPhone/iPod is docked and in standby mode, press the **▶|| Button** on the iA100 to play the iPad/iPhone/iPod. If the iA100 is already on, press the **Mode Button** until “iPod” appears on the lower part of the display, indicating the iA100 is in iPod mode. If your iPad, iPhone or iPod touch is in video mode, you may see the “locked” slider on the iPad/iPhone/iPod display. If so, you will need to unlock your iPad/iPhone/iPod.
3. Press the **▶|| Button** on the iA100 to pause play; press again to resume play.
4. Press **◀** or **▶ Button** on the iA100 to go to the next or previous track. Press and hold while track is playing for high speed forward or reverse music search of the current track.

### Adjusting Sound on the iA100

You can adjust the sound on the iA100 while listening to any sound source.

1. Press the **◀** or **▶) Button** on the iA100 to adjust the system volume. For best sound, press and hold the **EQ Button** located on the back of the unit and press again as needed to cycle to treble, bass and mid (range) sound options, then press **◀** or **▶ Button** to adjust each option. The Bongiovi DPS sound enhancement circuitry is ON by default. Press the **⊞ Button** to toggle the circuit on and off.

*TIP: You can also adjust EQ and Bongiovi effect with the iHome+Sleep app.*

## Listening to Radio

### Setting up the Antenna

1. Extend FM wire antenna fully for best reception. Do not strip, alter or attach to other antennas.

### Tuning and Playing the Radio

1. Press the **Mode Button** until the current FM radio frequency appears in the display.
2. Press the **◀** or **▶ Button** to tune the radio to a desired station. Hold briefly to have the radio autoscan/search for the next clear station.
3. To memorize a station as a preset:
  - A. Press the **▶|| Button** as needed to step through the 6 presets (P1 - P6) to the number you wish to assign, and then hold the **▶|| Button** until the selected preset number begins flashing in the display.
  - B. Press the **◀** or **▶ Button** to tune the radio to a desired station. Hold briefly to have the radio autoscan/search for the next clear station.
  - C. Press the **▶|| Button** to confirm the setting, a confirmation beep will confirm the setting and the preset number you wish to assign. Repeat steps A-C to preset up to 6 stations.
4. To listen to a preset stations, use the **Mode Button** to select FM mode, then press the **▶|| Button** to choose the desired preset.
5. Press the **◀** or **▶) Button** on the iA100 to adjust the system volume.

*TIP: Download the iHome+Radio app from the App Store to enjoy thousands of internet radio stations from around the globe on your iA100.*

## Using the Unit in Other Countries

Different regions of the world use different FM and AM (MW) radio frequency steps and ranges. You will need to select the one that matches the standards in your region (USA, EUROPE, JAPAN, AUSTRALIA, or CHINA). The default setting is USA; if you live in the US, you may skip this section.

1. Make sure the unit is OFF (not playing in any mode). Press and hold the **Mode Button** for about 5 seconds until “Radio xxx” appears in the lower part of display. Press and release the ◀ or ▶ **Button** to set the “xxx” to your region.
2. Press and release the **Mode Button** again (or no button within 10 seconds) to exit the radio frequency setting mode. Two beeps will confirm radio frequency setting.

## Listening to other portable audio devices

You can play an MP3 player or other portable audio device through the iA100 via the Aux-in Jack.

1. Plug one end of an audio patch cord (**available at <http://www.ihomeaudio.com>**) into the headphone or line-out jack on your device and the other end of the patch cord into the iA100 Aux-in Jack, located on the back of the unit.
2. Turn on the iA100 and press the **Mode Button** until “Aux-in” appears in the lower part of display, indicating Aux-in playing mode.
3. Turn on and play your device.
4. Press the ◀ or ▶ **Button** on the iA100 to adjust the system volume. You may need to adjust your device volume, too. Remember to turn off your device when you are done playing it.

## Listening to Bluetooth Music

You need to pair your Bluetooth device with the iA100 before you can auto-link to play/stream Bluetooth music through the iA100. Pairing creates a permanent “bond” so two devices can always recognize each other.

### Pairing:

1. Press the **Pairing Button** to begin pairing operation. The Bluetooth and “pairing” icons will flash.
2. Activate Bluetooth on your device according to the device’s user manual to link to iA100. You may need to input the iHome device pass code: “**1234**”.
3. Once connected, the Bluetooth Icon  will remain.
4. iA100 will auto link with the last linked device when that device is in range.

### Playing Bluetooth Music:

1. Once your device and the iA100 are linked you can start to play Bluetooth music through the iA100.
2. Turn on the iA100 and press the **Mode Button** until “Bluetooth” appears in the lower part of the display .
3. Press the ▶ **Button** on the iA100 to play your Bluetooth-enabled device. The display will show “Bluetooth”. (Depending on the Bluetooth device you are using, you may need to manually go into media player mode on your device to make it work properly).
4. Press the ▶ **Button** again to pause play; press again to resume it.
5. Press the ◀ or ▶ **Button** on the iA100 to adjust the system volume.

Please remember to turn off Bluetooth device manually.

**NOTE: The iA100 must be in Bluetooth mode to play a Bluetooth-enabled device.**

## Making Calls with a Bluetooth Mobile Phone

Before you make a call with the iA100, you need to pair and link your Bluetooth-enabled phone with the iA100. Please refer to Pairing procedure on page 8.

### Answer a Call:

1. To answer a call, press the  **Button**. Now you can use the iA100 as a speaker phone.
2. Speak into the MIC (located above the  **Button**) and press the  or  **Button** on the iA100 to adjust the call volume.
3. To end the call, press the  **Button**.

### Dial/Re-dial Dialing:

1. Once the iA100 is paired to a Bluetooth mobile phone, you can use the keypad on your phone to dial a phone number. Press the  **Button** to cancel the call.
  2. To redial the last dialed number, press the  **Button** twice (x2).
  3. Press the  or  **Button** on the iA100 to adjust the call volume.
- NOTE:** Changes to volume settings for phone operation may affect the volume of other modes.
4. To end a call, press the  **Button**.

## Sleep Operation

Sleep mode lets you sleep to iPad/iPhone/iPod, Bluetooth music or the radio, gradually lowering the volume until the unit shuts off at the selected time.

1. Press the **Bedtime Button** to enter sleep mode. The Sleep Icon will appear on the display to indicate sleep mode. Sleep mode has a Gentle Sleep feature which gradually lowers the volume. The unit will automatically turn off after the selected sleep time.
2. You can adjust the sleep timer from 120, 90, 60, 30, 15 minutes or OFF by pressing the **Bedtime Button** again.
3. When the display changes back to show the real time, pressing the **Bedtime Button** once will show the sleep time remaining. Pressing it again will change sleep time to next lowest increment.
4. iA100 has independent volume setting for sleep mode so you can adjust the sleeping volume without affecting the alarm volume. Press the  or  **Button** on the iA100 to adjust the system sleep volume. The sleep volume will remain at that level the next time you enter sleep mode until controls are changed.
5. To stop listening at any time, press the  **Button** on the iA100 to turn it off.

## Nap Operation

Nap mode lets you set an alarm separate from the Alarm 1 and Alarm 2 settings. The nap wake to source by default is the tone alarm.

1. Press the **Nap Button** located on the back of the unit as needed to adjust the nap timer for 5, 10, 15, 20, 30, 45, 60, 90 or 120 minutes or OFF.
2. When the display changes back to show the real time, pressing the **Nap Button** once will show the nap time remaining. Pressing it again will change nap time to the next highest setting.

## Dimmer Operation

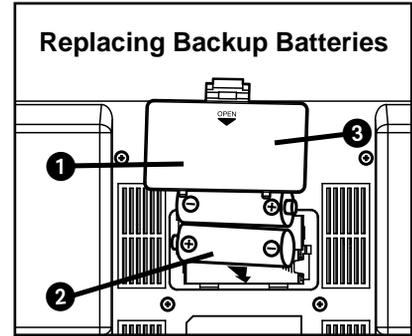
During normal operation, press the **Snooze Button** to control the brightness of the LCD display.

## Replacing Clock Backup Batteries

The iA100 comes with 2 x AA backup batteries installed to provide backup alarm operation and clock settings in the event of a power failure. When the battery low indicator appears on the display, it's time to replace the batteries. When the Backup Batteries have been installed and a power failure occurs or the AC cord is accidentally disconnected, the display backlight will not remain lit, but current time and alarm time settings will be temporarily maintained. Otherwise, you must reset the time and alarm settings.

1. Open backup battery compartment door located on the bottom of the unit.
2. Please make sure the AC adaptor is connected. Otherwise all settings may be lost during battery replacement.
3. Insert 2 AA batteries, checking that the polarity (+ and – ends of the battery) matches the drawing near the battery compartment. Close the compartment door.

**Note:** Make sure you dispose of batteries properly (see your local regulations).



## Battery Warning

### For models that require more than one battery

- Do not mix with used or other battery types/brands
- Replace all batteries at the same time
- Do not open batteries
- Do not dispose of in fire
- Do not heat above 75°C (167°F)
- Do not expose contents to water
- Do not charge or recharge
- Do not install backwards

# IMPORTANT SAFETY INSTRUCTIONS

When used in the directed manner, this unit has been designed and manufactured to ensure your personal safety. However, improper use can result in potential electrical shock or fire hazards. Please read all safety and operating instructions carefully before installation and use, and keep these instructions handy for future reference. Take special note of all warnings listed in these instructions and on the unit.

1. **Water and Moisture** – The unit should not be used near water. For example: near a bathtub, washbowl, kitchen sink, laundry tub, swimming pool or in a wet basement.
2. **Ventilation** – The unit should be situated so that its location or position does not interfere with its proper ventilation. For example, it should not be situated on a bed, sofa, rug or similar surface that may block ventilation openings. Also, it should not be placed in a built-in installation, such as a bookcase or cabinet, which may impede the flow of air through the ventilation openings.
3. **Heat** – The unit should be situated away from heat sources such as radiators, heat registers, stoves or other appliances (including amplifiers) that produce heat.
4. **Power Sources** – The unit should be connected to a power supply only of the type described in the operating instructions or as marked on the appliance.
5. **Power-Cable Protection** – Power supply cables should be routed so that they are not likely to be walked on or pinched by items placed upon or against them. It is always best to have a clear area from where the cable exits the unit to where it is plugged into an AC socket.
6. **Cleaning** – The unit should be cleaned only as recommended. See the Maintenance section of this manual for cleaning instructions.
7. **Objects and Liquid Entry** – Care should be taken so that objects do not fall and liquids are not spilled into any openings or vents located on the product.
8. **Attachments** – Do not use attachments not recommended by the product manufacturer.
9. **Lightning and Power Surge Protection** – Unplug the unit from the wall socket and disconnect the antenna or cable system during a lightning storm or when it is left unattended and unused for long periods of time. This will prevent damage to the product due to lightning and power-line surges.
10. **Overloading** – Do not overload wall sockets, extension cords, or integral convenience receptacles as this can result in a risk of fire or electric shock.
11. **Damage Requiring Service** – The unit should be serviced by qualified service personnel when:
  - A. the power supply cable or plug has been damaged.
  - B. objects have fallen into or liquid has been spilled into the enclosure.
  - C. the unit has been exposed to rain.
  - D. the unit has been dropped or the enclosure damaged.
  - E. the unit exhibits a marked change in performance or does not operate normally.
12. **Antenna** – Do not connect an external antenna to the unit (other than that provided).
13. **Periods of Nonuse** – If the unit is to be left unused for an extended period of time, such as a month or longer, the power cable should be unplugged from the unit to prevent damage or corrosion.
14. **Servicing** – The user should not attempt to service the unit beyond those methods described in the user's operating instructions. Service methods not covered in the operating instructions should be referred to qualified service personnel.

**Questions? Visit [www.ihomeaudio.com](http://www.ihomeaudio.com)  
or call 1-800-288-2792 Toll Free**

## Trouble Shooting

Symptom	Possible Problem	Solution
Unit doesn't respond (no power)	AC adaptor isn't plugged to a wall outlet or the connector is not plugged into the power supply jack on the back of the unit.	Plug the AC adaptor into a wall outlet and plug the connector into the AC jack on the unit
	Wall outlet is not functioning	Plug another device into the same wall outlet to confirm the outlet is working. If the outlet is controlled by a switch, check that the switch is ON.
	Power is off	Press the Power button on the iA100
Can't play Bluetooth music from cellphone or other Bluetooth devices	Device does not support the A2DP and AVRCP Bluetooth profiles	While you need the A2DP and AVRCP Bluetooth profiles to stream music to the iA100, you can still use the handsfree speaker phone functionality
	Device and iA100 are not paired AND linked	Make sure your phone supports the A2DP and AVRCP Bluetooth profiles before linking/pairing. The iA100 defaults to the last linked device, so a new device may need to be linked from the device itself (see your device's user guide).
Bluetooth device didn't charge up	iA100 charges iPhone and docking iPod models only, not other devices	Make sure your device is plugged into a working charger
Sound is distorted	Volume level is set too high	Decrease the volume
	Sound source is distorted	If original sound source is poor quality, distortion and noise are easily noticed with high-power speakers.
		Try setting EQ to flat on your iPhone, iPod or Bluetooth device
Bluetooth music is broken up	Bluetooth device is out of range of iA100	Move your Bluetooth device within 30 feet of the iA100
Can't hear caller's voice	Bluetooth device is out of range of iA100	Move your cell phone closer to iA100
	Volume on iA100 is too low	Raise volume on iA100
My Bluetooth headset won't pair with the iA100	Headsets and other receivers will not pair with the iA100	Pair headset directly with phone or other transmitting device
Others can't hear my voice/voice isn't clear to listener	You are too far from iA100 microphone	The mic is near the Snooze Button. Move closer to the iA100.
	Mic is muted/ Mute operation is on	Press the Mute button to release mute

## Trouble Shooting

Symptom	Possible Problem	Solution
Can't wake to Bluetooth music	Device is not in play mode	Make sure your device is powered and streaming music
	Device is not charged	Make sure your device is adequately charged to last through the set alarm time
	Device does not support A2DP and AVRCP Bluetooth profiles	If your device does not support the A2DP and AVRCP profiles, set your alarm to wake to radio
Calls don't sound clear	Volume on iA100 is too low	Raise volume on the iA100
	Poor connection or cell phone reception	Retry call after moving phone for better reception/connection
Dialing out error message	Some phones do not support dialing out while listening to Bluetooth music	Check your cell phone owner's manual or website to see if your phone supports dialing out while listening to Bluetooth music. If it does not, turn off music before attempting to dial

## Limited 1 Year Warranty Information

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iHome Products, a division of SDI Technologies Inc. (hereafter referred to as SDI Technologies), warrants this product to be free from defects in workmanship and materials, under normal use and conditions, for a period of 1 Year from the date of original purchase.

Should this product fail to function in a satisfactory manner, it is best to first return it to the store where it was originally purchased. Should this fail to resolve the matter and service still be required by reason of any defect or malfunction during the warranty period, SDI Technologies will repair or, at its discretion, replace this product without charge (except for a \$40.00 charge for handling, packing, return UPS/postage, and insurance). This decision is subject to verification of the defect or malfunction upon delivery of this product to the Factory Service Center listed below. The product must include proof of purchase, including date of purchase. The fee for service without proof of purchase is \$60.00.

Before returning this product for service, please first replace the batteries (if applicable) with fresh ones, as exhausted or defective batteries are the most common cause of problems encountered.

If service is still required:

1. Remove the batteries (if applicable) and pack the unit in a well padded, heavy corrugated box.
2. Enclose a photocopy of your sales receipt, credit card statement, or other proof of the date of purchase, if within the warranty period.
3. Enclose a check or money order payable to the order of SDI Technologies, for the sum of \$40.00 (\$60.00 without proof of purchase).
4. Send the unit prepaid and insured, to the Factory Service Center listed below.

**Consumer Repair Department  
SDI Technologies Inc.  
1330 Goodyear Drive  
El Paso, TX 79936-6420**

### Disclaimer of Warranty

**NOTE:** This warranty is valid only if the product is used for the purpose for which it was designed. It does not cover (i) products which have been damaged by negligence or willful actions, misuse or accident, or which have been modified or repaired by unauthorized persons; (ii) cracked or broken cabinets, or units damaged by excessive heat; (iii) damage to digital media players, CD's or tape cassettes (if applicable); (iv) the cost of shipping this product to the Factory Service Center and its return to the owner.

This warranty is valid only in the United States of America and does not extend to owners of the product other than to the original purchaser. In no event will SDI Technologies or any of its affiliates, contractors, resellers, their officers, directors, shareholders, members or agents be liable to you or any third party for any consequential or incidental damages, any lost profits, actual, exemplary or punitive damages. (Some states do not allow limitations on implied warranties or exclusion of consequential damages, so these restrictions may not apply to you.) This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Your acknowledgement and agreement to fully and completely abide by the above mentioned disclaimer of warranty is contractually binding to you upon your transfer of currency (money order, cashier's check, or credit card) for purchase of your SDI Technologies product.

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